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OUTAGES
Report your outage day or night by phone or through SmartHub® at jasperremc.com or the SmartHub app.

Jasper County REMC is an equal opportunity provider and employer.

What's inside

Look for these stories!

- New website better for mobile, Two ways to go solar: page 6
- Retired lineman passes, Director nomination bylaws, Christmas cheer to Rensselaer: page 7
- Billing information, Water heater rebate: page 8

Don't forget to search for a hidden account number within pages 5-8! If you find it, and it's your account number, call our office before the last working day of the month to claim your \$25 bill credit.

Did you miss your number?

This is the last chance to find your account number from 2020 and claim your \$25 bill credit. And yes, we forgot one for December, so there are two numbers in this issue. Enjoy the hunt!



4848001	Rensselaer
31456001	Wheatfield
24931001	Wheatfield
29780001	Medaryville
24551001	DeMotte
20266001	DeMotte
29606001	Wheatfield
21370001	Fair Oaks

FOCUSED ON IMPROVING members' lives



Each new year brings hope for a brighter future. One way we can ensure a bright future for our members and our cooperative

is to provide high-speed internet to unserved and underserved consumers in our service territory.

The terms "unserved" and "underserved" are very important when talking about internet service. Our members fall into both camps. It might be hard for our members in more urban areas to understand that our most rural areas have extremely limited options. Although some of our more urban areas might be considered "underserved," many of our areas are unserved. Hidden Account #22345001



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In our co-op territory, we found areas with weak or non-existent cell coverage and decaying infrastructure that reduces service options. Many members also have wooded properties that restrict line-of-site to any local fixed wireless towers. As well, many of our consumers are relegated to satellite internet and its limitations.

We've been committed to serving the unserved since 1938. Rural property owners didn't have access to electricity back in the '30s, and now, they don't all have access to high-speed internet. We see these as similar problems. We built the co-op to provide rural power and now we're here to provide rural high-speed internet.

Last month, we announced that we will be providing high-speed internet to our consumers starting in 2022. This year will be devoted to building our SmartGrid Ring to benefit the electric side of our business.

When we discuss our goals every year, our first priority is meeting the best interests of our members. Our main goal is providing excellent electric and customer service. But now, our board is focused on expanding our scope to further improve our members' lives.

We have our work cut out for us and we are ready to tackle it head on. Though this project will take us a few years to build, we are confident that you will be pleased with our high-speed internet options as they become available. For now, we will be here keeping the lights on for you as we continue to evolve to benefit our members, our communities and your cooperative. Hidden Account #3726001

BRYAN WASHBURN
CEO