

**Jasper County Rural Electric Membership Corporation dba Connect-Internet by Jasper County REMC
Broadband and VOIP Copyright Infringement Policy**

Effective Date of Policy: April 12, 2022

The Digital Millennium Copyright Act (“DMCA”) provides a process for a copyright owner to give notification to a service provider, such as Jasper County Rural Electric Membership Corporation (“Jasper County REMC”), of claimed copyright infringement. In compliance with the DMCA, Jasper County REMC will respond to proper notifications of claimed infringement and terminate, in appropriate circumstances, the accounts of subscribers who are repeat infringers.

Jasper County REMC is committed to complying with U.S. copyright and related laws and requires all customers and users of the Service to comply with these laws. Accordingly, you may not store any material or content on, or access, share or disseminate any material or content over, the Service (or any part of the Service) in any manner that constitutes an infringement of third-party intellectual property rights, including rights granted by U.S. copyright law. Jasper County REMC complies with the DMCA and provides a method for copyright owners to communicate information about alleged infringements to us and for us to inform our customers about them. You may receive notices or alerts if your Service account is identified by a copyright owner as having been used in connection with acts of alleged copyright infringement.

What is Jasper County REMC’s DMCA policy?

Owners of copyrighted works who believe that their rights under U.S. copyright law have been infringed may take advantage of certain provisions of the DMCA to report alleged infringements. It is Jasper County REMC’s policy in accordance with the DMCA and other applicable laws to reserve the right to terminate the Service provided to any customer or user who is either found to infringe third-party copyright or other intellectual property rights, including repeat infringers, or who Jasper County REMC, in its sole discretion, believes is infringing these rights. Jasper County REMC may terminate the Service at any time with or without notice for any affected customer or user.

How do copyright owners report alleged infringements to Jasper County REMC under the DMCA?

Copyright owners may report alleged infringements of their works by sending Jasper County REMC’s authorized agent a notification of claimed infringement that satisfies the requirements of the DMCA. Upon Jasper County REMC’s receipt of a satisfactory notice of claimed infringement for these works, Jasper County REMC will respond expeditiously to either directly or indirectly: (i) remove the allegedly infringing work(s), if applicable, or (ii) disable access to the work(s). Jasper County REMC will also promptly notify the affected customer or user of the Service of the removal or disabling of access to the work(s).

Copyright owners may send Jasper County REMC a notification of claimed infringement to report alleged infringements of their works under the DMCA to:

Chief Executive Officer
Jasper County Rural Electric Membership Corporation
280 E. Wood Road
Rensselaer, IN 47978

Copyright owners may use their own notification of claimed infringement form that satisfies the requirements of Section 512(c)(3) of the U.S. Copyright Act. Under the DMCA, anyone who knowingly makes misrepresentations regarding

alleged copyright infringement may be liable to Jasper County REMC, the alleged infringer and the affected copyright owner for any damages incurred in connection with the removal, blocking or replacement of allegedly infringing material.

What can customers do if they receive a DMCA notification of alleged infringement?

If you receive a DMCA notification of alleged infringement as described above and you believe in good faith that the allegedly infringing works have been removed or blocked by mistake or misidentification, then you may send a counter notification to Jasper County REMC. Upon Jasper County REMC's receipt of a counter notification that satisfies the requirements of the DMCA, Jasper County REMC will provide a copy of the counter notification to the person who sent the original notification of claimed infringement and will follow the DMCA's procedures with respect to a received counter notification, including, without limitation, reinstating the removed material and/or reestablishing access to the same within 10-14 business days after receipt of the counter notification, unless the person who sent the original notification seeks a court order against the customer. In all events, you expressly agree that Jasper County REMC will not be a party to any disputes or lawsuits regarding alleged copyright infringement.

If a notification of claimed infringement has been filed against you, you can file a counter notification with Jasper County REMC's designated agent using the contact information above. All counter notifications must satisfy the requirements of Section 512(g)(3) of the U.S. Copyright Act.

I. Notice of Claimed Copyright Infringement:

Pursuant to the DMCA, copyright owners may submit to the designated agent of a service provider a notice of claimed copyright infringement carried out on the service provider's network or on the service provider's system.

When Jasper County REMC receives a proper notification of claimed copyright infringement from a copyright owner or its authorized agent under the DMCA, it will take the following steps:

1. First warning – Jasper County REMC will send a letter to the subscriber describing the claimed copyright infringement and stating that the infringement constitutes a violation of Jasper County REMC's Acceptable Use Policy ("AUP") and terms and conditions of service. The letter will also inform the subscriber that Jasper County REMC may suspend or terminate service if violation continues.
2. Second warning – If there is a second offense within a 12-month period, Jasper County REMC will send a second warning letter. This letter will notify the subscriber of the claimed copyright infringement and violation of the AUP and terms and conditions of service. The letter will also inform the subscriber that Jasper County REMC may suspend or terminate service if violation continues.
3. Final warning – If there is a third offense in a 12-month period, Jasper County REMC will issue a final warning letter to the subscriber. This letter will be sent via certified mail. This letter will notify the subscriber of the claimed copyright infringement and violation of the AUP and terms and conditions of service. The letter will also inform the subscriber that Jasper County REMC may suspend or terminate service if violation continues.
4. Notice of termination – If there is a fourth offense in a 12-month period, Jasper County REMC will terminate the subscriber's service and send a letter to the subscriber via certified mail. This letter will notify the subscriber that its account has been terminated effective immediately and that all equipment should be returned to Jasper County REMC.

Jasper County REMC reserves the right to act immediately and without notice to suspend or terminate services in response to a court order or other legal requirement that certain conduct be stopped or when Jasper County REMC determines that the allegedly infringing conduct may:

- Expose Jasper County REMC to sanctions, prosecution or civil action;
- Cause harm to or interfere with the integrity or normal operations of Jasper County REMC's network or facilities;
- Interfere with another person's use of Jasper County REMC services or the internet;
- Damage or disparage the reputation of Jasper County REMC or its services; or
- Otherwise present a risk of harm to Jasper County REMC or its subscribers, employees, officers, directors, agents or other representatives.

If Jasper County REMC's designated agent receives an effective counter notification from a subscriber under the DMCA, Jasper County REMC will replace any removed material and/or restore access to the subscriber's service, if the subscriber's account has been terminated, between 10 and 14 business days following receipt of the counter notification, unless as otherwise provided by law.

II. Record Retention:

All copyright infringement notifications received, related supporting documentation and related correspondence with the subscriber shall be retained by Jasper County REMC for at least five years.

A database that includes account numbers, dates of notification and other pertinent information related to copyright infringement notices and correspondence will also be maintained by Jasper County REMC.

III. Designated Agent:

The **Chief Executive Officer** shall be Jasper County REMC's designated agent to receive all copyright infringement and DMCA notifications. This position, with the help of IT and customer support, is responsible for carrying out the steps of this policy. 1781916